



Limited Warranty

What is Covered

Parts and labour are covered by our limited warranty, meaning repair and replacement of any defective parts or materials will fall under the purview of this warranty

What is not Covered

- Any damage caused by the owner or others modifying, attempting to fix, or otherwise altering the product.
- Damage that occurs from winds conditions exceeding 80km per hour when the product is in extended or semi extended position. This includes singular wind gusts.
- Damage done to the product from external heat sources and chemicals
- Damage that occurs from improper use and operation
- Damage that occurs from acts of god.
- Damage that occurs from vandalism
- Damage that occurs from lack of maintenance
- Accidents or harm cause by improper use of the product
- Damage or repairs that occur before the product has been paid for in full

Coverage Time Period

If the warranty period is not stated on the quote provided the warranty period shall be three (3) years from the deposit date of your original product order.

Other wise the warranty period shall be for the stated amount of time from the deposit date of your original product order.

Who is covered

This limited warranty covers only the original purchaser of the product. The limited warranty is not transferable to subsequent owners or purchasers of the product.

The purchaser must have paid for the product in full for there to be a valid warranty on products provided otherwise there is NO warranty.

How to Obtain Services

To obtain the benefit of this warranty, contact Lidgard Sails and Shades via the following email (info@lidgardsails.co.nz) with following information:

- You Name
- Job Number
- Description of the problem and if applicable what might have caused the problem.

What Lidgard will do

- Repair the product on site or back at our factory.
- Replace the product if we can't repair it/them within a reasonable amount of time.
- Issue a pro rata refund for the item.
- After the first year of the warranty period, the remaining term will be on a pro-rata cost basis where the liability of Lidgard Sails and Shades will be reduced according to the age of the product.

This is calculated by the following formula: Lidgard Sails and Shades warranty obligation (maximum cost in dollars)

WHERE

PP = the original purchase price of the product

RT = the remaining term in months

WP = the total warranty period

$$\frac{RT}{WP} \times PP$$

EXAMPLES

1. An approved warranty claim made when the product is a year old with 24 months left of a 36 month warranty. Original purchase price was \$3000. The product is repairable on site for a cost of \$400. Lidgard Sails bears the entire cost of the warranty repair as our maximum obligation $(24/36) \times 3000 = \$2000$ is greater than the cost to repair
2. If the same repair is required to a product with the same purchase price but only 6 months of warranty left, we still bear the entire cost as the formula is $(6/36) * 3000 = \$500$ which does not exceed the repair cost
3. However, if the above examples are repeated with a repair cost of \$600, then we would still bear the cost in example 1, but you would need to pay us \$100 in example 2.

What Lidgard will not do

- This limited warranty does not assume the risk of loss during shipment.

No Other Express Warranty Applies

This warranty is the sole and exclusive warranty. No employee, agent, dealer, or other person is authorized to alter this warranty or make any other warranty on behalf of Lidgard Sails and Shades.

Limitation on Liability

Lidgard Sails and Shades shall not be responsible for any incidental or consequential damages.

Some countries, districts, or states do not allow the limitation or exclusion of relief, incidental, consequential, special, or indirect damages, or the limitation of liability to special amounts, so the above limitations or exclusions may not apply to you.